

SALES TERMS AND CONDITIONS

Camping 'LA PROMENADE' Montjean-sur-Loire

- The **reservation** is only effective on receipt of the deposit and confirmed by the campsite.
- All reservation should be accompanied by :
 - 50 € per week for the pitches.
 - 25 % of the total rental value.

The balance must be paid 4 weeks before your arrival for rented accommodation, and at your arrival for pitches.

- For rental accommodation, if your payment is not made 4 weeks before your arrival, the reservation will be considered cancelled by the campsite.
- If your reservation is less than 4 weeks before the start of your stay, you should pay the total sum of your reservation.
- Payments may be made:
 - by cheque
 - by "chèque vacances"
 - by bank transfer
 - by debit card
- Rented accommodation bookings are for named clients only and it is forbidden to sublet or to let to a third party.
- For all rental accommodation, arrivals are from Saturday 16:00 and departure must be made before 10:00. If the clients arrive before these times, it is possible the accommodation may not be ready.
- Reception should be informed of the number of persons in the party for each reservation and should not exceed the number planned by reason of insurance and security.
- For pitches, reception should be informed of the number in the party on arrival, this may lead to a change in the rental charge (extra person etc.). In case of an erroneous declaration, the booking will be deemed cancelled and the deposit will be declared forfeit.
- You should inform reception of any delay to your arrival date in order to retain your reservation. Without news about you 24 hours after the fixed date, any payment made by you will be deemed forfeit.
- For any **cancellations**, the deposit will be deemed forfeit. Pitches and rental accommodation will be kept open during 24 hours following the due date of arrival, after this time and without notice, the booking will be cancelled and the deposit will be deemed forfeit.
- Payment must be effected in total at the start of your stay. Any reduction will be considered if you came too late or you go too soon.
- For rental accommodation a 250 € **deposit guarantee** must be made on your arrival for the possibility of damage and also a 50 € cleaning fee to ensure the cleanliness of the accommodation when you leave. These deposits will be refunded on departure, after inventory of fixtures and cleanliness of the accommodation have been confirmed.
- The establishment will not be liable for injuries, for the loss or any damage on the holiday-maker's equipment during the stay.
- On arrival, please give us the health record of your **animal** and his tattoo number (we have to declare at the prefecture). BE CAREFUL, every animal must be kept on a lead.